

Business Process Automation **Case Study**

Telecom ERP (CELCOM)

INDUSTRY: TELECOM

A total Telco ERP solution for CELCOM Distributors and Dealers in Malaysian.

Telco ERP: A Complete Migration of from Delphi to .NET along with new processes automation

This client is a regional distribution of CELCOM recharge cards and coupons in Malaysia and having a great network of dealers spread across the region along with a few field staff members.

TDMS was created to monitor & manage distributor's stock movement from point of purchase to the end user.

The client was already using an older application built using Delphi which is almost an out of life technology nowadays.

Core Challenges:

Codebase was not latest

No Documentation available for processes implemented.

DELHI plug-ins were used, however, no source and no instruction for code setup.

Tons of bugs

10+ new business processes automation



Solution

Client's engagement with AgileCube began as an urgent need to migrate the entire application from DELPHI to .NET and then enhance the system to accommodate new business processes.

■ Migration from DELPHI to .NET

■ Performance Enhancement by 4x

■ Mobile POS, Admin POS, E-commerce Storefront

■ Purchase Management, Inventory Control, Sales Commission Management, Stock Allocation, RFID Management, Product Sales Management, Stock Allocation

■ CRM, Administration, Barcode, Dealer Self Service, Serial Number Management, Price Protection Claim

■ Extensive Reporting

■ Accounting System

■ Android Application for Sales Team along with integrated with a geo-location API



ZERO

Defect

100+

Processes

20%

Cost Saving



25%

Reduction in overall
processing time



WOW FACTOR

AgileCube has done migration, enhanced and protects the long-term investment in an organization's software infrastructure and effectively reduces the total cost of ownership (TCO)

let's start great work

**UNIQUE OPPORTUNITY TO MAKE
SOMETHING AWESOME**

